

2010 Contact Sheet Medicare Advantage/Prescription Drug Plans

AGENT SERVICES – 1-866-649-4423

EXPRESSLINE

Telephone Enrollment	Scope of Appointment Line (ExpressLine)
1-800-867-4347 Monday-Saturday, 8:00 a.m. – 8:00 p.m. Sunday, Noon – 5:00 p.m. All time zones	1-800-867-4347 Monday-Saturday, 8:00 a.m. – 8:00 p.m. Sunday, Noon – 5:00 p.m. All time zones

DIRECT FAX

For First-time Paper Enrollment Form Submission	For Online AgentLink Submissions
PPO/PFFS 1-866-903-8235	PPO/PFFS 1-866-903-8235
HMO 1-866-430-7452	HMO 1-866-684-5686
PDP 1-866-635-3177	PDP 1-866-635-3177

DIRECT FAX CONFIRMATION LINES

PPO/PFFS 1-866-856-5849
PDP – Community CCRx 1-800-261-6073
PDP – PrescribaRx 1-866-258-8735

PAPER ENROLLMENT (NEW ENROLLMENTS AND CHANGE FORMS)

Product	Regular Mail	Overnight Mail
Today's Options [®] PFFS Today's Options [®] PPO	Attn: Today's Options PPO/PFFS P.O. Box 740445 Houston, TX 77274	Attn: Today's Options PPO/PFFS 4888 Loop Central Drive, Suite 700 Houston, TX 77081
Generations Healthcare HMO TexanPlus [®] HMO Today's Health [®] HMO	Attn: Universal American HMO P.O. Box 27772 Houston, TX 77227	Attn: Universal American HMO 4888 Loop Central Drive, Suite 700 Houston, TX 77081
Community CCRx SM PDP PrescribaRx SM PDP	Universal American Part D Enrollment P.O. Box 1593 Pensacola, FL 32591	Universal American Part D Enrollment 411 N. Baylen St. Pensacola, FL 32501

MEMBER SERVICES

Product	Phone	TTY
Today's Options PFFS	1-866-568-8921	1-800-958-2692
Today's Options PPO	1-866-422-5009	1-800-958-2692
TexanPlus HMO (NTX)	1-800-958-2707	1-800-958-2692
TexanPlus HMO (SETX)	1-866-230-2513	1-800-958-2692
Generations Healthcare HMO (OKC)	1-866-547-3060	1-800-958-2692
Generations Healthcare HMO (TUL)	1-866-547-3060	1-800-958-2692
Today's Health HMO	1-800-958-2710	1-800-958-2692
Community CCRx PDP	1-866-684-5353	1-866-684-5351
PrescribaRx PDP	1-800-818-0007	1-800-975-8089

WEB SITES

AgentLink: <https://agentlink.uafc.com>

AppointMyAgent: certify.appointmyagent.com

Universal American Corporate Web site: www.UniversalAmerican.com

Universal American Medicare Advantage and Prescription Drug Plan Web site: www.Universal-American-Medicare.com